



Aviation Communication & Surveillance Systems
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Thank you for taking the time to answer our survey. There is some information you need before you take the survey.

1. The survey file as is cannot be saved. It can only be printed.
2. To save it, use Adobe Acrobat Distiller, or download the free copy of [CutePDF™](#).
3. When you have completed the survey, print the survey to either the Acrobat Distiller or CutePDF™ or any other PDF writer you may have. The resulting file can then be saved and emailed
4. Or should you prefer, a hardcopy of the survey may be returned via fax (623-445-7004) or the postal service. Please send it to the attention of “Customer Survey” at the address above.

If you have any questions, please feel free to contact us at:

customer.quality@l-3com.com



ACSS CUSTOMER SATISFACTION SURVEY

YOUR BUSINESS INFORMATION

Name	Company
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	Best	Above Expectation	As Expected	Somewhat Dissatisfied	Completely Dissatisfied
PRODUCT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Delivery Performance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In-Service Reliability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Repair Performance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Competitiveness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
RELATIONSHIP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flexibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Responsiveness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you consider ACSS to be one of your Top Tier Suppliers?

Yes

No

What issues do we need to address?

Your Comments and Suggestions

THANK YOU FOR HELPING US IMPROVE OUR SERVICE TO YOU