

Exchanges

Always Fly on the Leading Edge

Operating an airline is tough enough without having to worry about having spares in the right place at the right time. Now you can get that level of support from a trusted OEM...ACSS. Each of our solutions offers features only an OEM can provide - such as financing of spares, worldwide logistics services, and the most experienced R&O in the world for our products. Our advanced exchange programs provide the following benefits:

- No upfront capital investment for spares
- Greatly reduced inventory carrying costs
- Spares located onsite at your facilities
- 24/7 access to spares pool
- Predictable monthly payment
- Reliability issues move from you to us
- Dedicated program managers available when you need them
- Global customer support for fast responses
- Programs can be tailored to fit your operations



Training

Multimedia Formats, Webinars, and Customizable Views



Customize your view
The side bar allows the students to choose between Notes, Thumbnails, Course Outline, and Search features to customize the training experience.



Multimedia format
Depending on the course, short videos, quizzes and/or interactive animations are used to keep the students interest and improve the learning experience.



Aftermarket Services

Repair & Overhaul • Avionics Protection Program
Spare Parts Exchange • Web-Based Training



REGIONAL, BUSINESS & MILITARY CUSTOMERS

Aviation Communication & Surveillance Systems

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Aviation Communication & Surveillance Systems

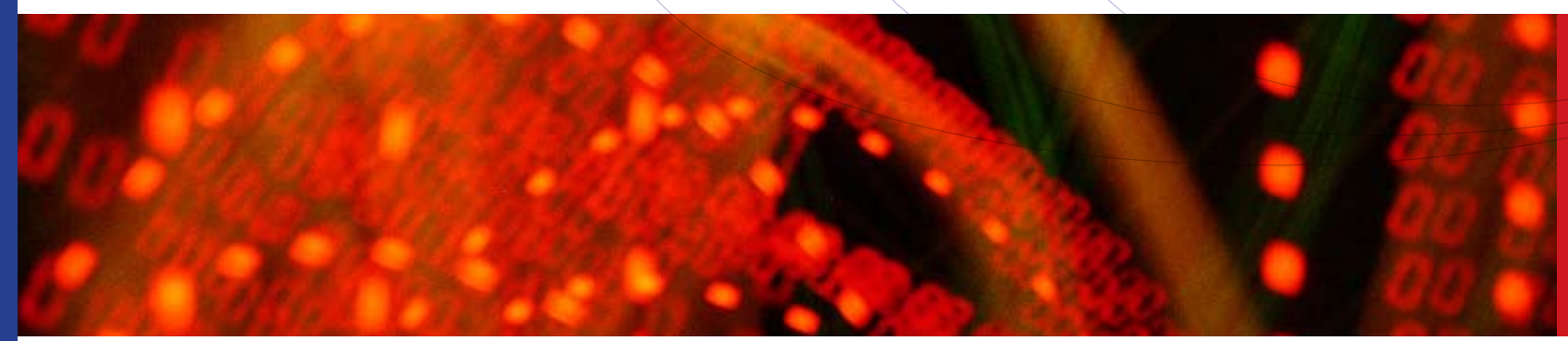
Phoenix-based Aviation Communication & Surveillance Systems (ACSS), 70% owned by L-3 Communications and 30% owned by Thales, is a leader in safety avionics systems that increase safety, situational awareness and efficiency for aircraft operators in all phases of flight. More than 60,000 units of ACSS product are operating in commercial, corporate and military aircraft. To learn more about ACSS, please visit the company's web site at www.acss.com.

WORLDWIDE CUSTOMER SERVICE & SUPPORT

ACSS products are based on proven technology to provide you exceptionally high reliability and simplified maintenance. Support for engineering, logistics, commercial and repair support are available through our worldwide network of Customer Service Managers and Support Centers.

Customer Services are provided to aircraft manufacturers and operators. On site assistance is available to support system integration, troubleshooting, analysis, rework, retrofit and repair of ACSS equipment.

Services include AOG/Emergency Services, Repairs, Maintenance Agreements, Technical Support, Publications, Training, and Database Service.



Repair

Protection

ACSS is the OEM and technical expert

Average turnaround less than 10 days

24/7/365 Support

Flat Rate, Usage and Event Based Pricing

One Year Warranty on Repair

OEM Service Bulletin Modifications

Technical Experts Who Fix It Right

Aviation Communication & Surveillance Systems (ACSS) is an FAA, EASA and CAAC approved Repair and Overhaul (R&O) facility located in Phoenix, Arizona. ACSS R&O is the original equipment manufacturer (OEM) repair service for products manufactured by ACSS and sold by ACSS and through its sales network. Mode S, TCAS and TAWS.

This is the largest shop dedicated to ACSS products. The number of modifications, repairs and overhauls exceed 4,000 units per year. Our repair capabilities are continually updated to include new products. For example, we are the only shop with TCAS 3000 and TAWS+ capability.

As technical experts for all ACSS products, our R&O service typically completes repairs in less than 10 days, outperforming the industry average. Repairs and overhauls come with a one year warranty. For airlines who sign a Service Agreement, benefits include guaranteed turn around time, quote pre-approval, free-of-charge reliability mods, and prices that are 'locked-in' for the life of the agreement.

Coverage, Service, Commitment

The ACSS Traffic Alert & Collision Avoidance System (TCAS) is an integral part of an aircraft's avionics package. In the event that the unexpected happens, it would be nice to know that this equipment is fully covered. The ACSS Avionics Protection Package (APP) is designed to provide corporate operators with full coverage for their ACSS TCAS equipment.

As an APP member, our Corporate Operators will be entitled to exchange their ACSS equipment at no additional cost, using our 24-hour logistics provider, AVGROUP. No matter where you are in the world, our Exchange Program will work for you.

We also offer worldwide repair capability. Members of the ACSS APP have complete access to our repair facilities that provide comprehensive testing and trouble shooting to ensure customer satisfaction.

ACSS is always interested in improving our industry leading reliability. As an APP member, our customers are entitled to receive modifications that increase reliability, reduce cost of operation and extend the service life of the product.

We also provide 24-hour Technical Support. ACSS has a dedicated team for corporate aircraft operators that can assist in troubleshooting, installation, suggested modifications and much more. This team is available no matter where in the world you may be.

Advance Exchanges

Full Component Repair Coverage

Reliability Upgrades

Global Technical Support

Single Annual Fee

Fleet Discounts